THE CHILDREN'S MERCY HOSPITAL
PATIENT CARE SERVICES
ADMINISTRATIVE MANUAL

TITLE: Technology Position Statement
EFFECTIVE: 08/09
REVISION DATE: 11/09, 12/09, 04/13, 05/16
REVIEWED WITH NO CHANGES:
RETIRED:

PURPOSE: To provide guidelines for appropriate use of technology including cell phones, texting, iPods, internet, etc.

LOCATION/SCOPE: All (The Children’s Mercy Hospital and all of its affiliates)

CLINICAL DESIGNATION TO WHICH THIS APPLIES: Patient Care Services

DEPARTMENT RESPONSIBLE FOR POLICY MANAGEMENT & EXECUTION:
Patient Care Services

GUIDELINE(S):
I. Top priority is given to patients and their families, and supporting the mission of the hospital. Consideration is given to the perception of patients and families, who may feel caregivers are not providing the highest quality care when engaged in personal activities.

PROCEDURE:
I. Cell Phones – Use of cell phones in patient care areas is limited to hospital business only. Cell phone use for personal business is limited to employee break time.
II. MP3 Players/iPods and other personal electronic devices are not allowed in patient care areas where visible to patients and families. Use of iPads in patient care areas is limited to hospital business only.
III. Internet - Use of the internet for personal reasons is done in a professional manner, in moderation, after all patient care and downtime (stocking, cleaning, QA’s, etc.) tasks are completed. Personal use of computers is not allowed inpatient care areas.
IV. Social Networking - Employees are responsible for maintaining the professional image and reputation of Children’s Mercy. Anything posted on social networking sites, should be in support of the mission, vision, and core values of the hospital. Social networking sites are public domain and anything employees post may have legal, professional, and/or employment ramifications.

DEFINITIONS:

REQUESTS FOR DEVIATION FROM POLICY: Requests for deviation from this policy will be directed to the Administrative Council Sponsor for this policy or the Administrator on Call.
RELATED POLICIES:
Communication Equipment Use and Monitoring
Employee Personal Use of Social Media
Internet Use and Content Policy

RELATED FORMS:

REFERENCES:

REGULATIONS:

KEYWORD SEARCH: Technology, Device, Social Networking

POLICY CONTENT OWNER: Nursing Professional Excellence Council

ADMINISTRATIVE COUNCIL SPONSOR: Cheri Hunt, MHA, BSN, RN, NEA-BC,
Vice President for Patient Care Services/Chief Nursing Officer

REVIEWED BY:
Amy Belton, RN, MSN, MBA, CPN, PCMH-CCE, Nursing Program Coordinator, Patient
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Paresa Tafreshi, BSN, RN, CPN, Charge Nurse, 3 West Surgical Observation, NPEC Co-Chair

REVIEW PERIOD: 3 years

COMMITTEE REVIEW & APPROVAL:
Nursing Professional Excellence Council: 04/16
Nursing Practice Council: 08/09, 11/09, 12/09, 04/13, 05/16

FINAL APPROVAL:

Cheri Hunt, MHA, BSN, RN, NEA-BC
Senior Vice President for Patient Care Services/Chief Nursing Officer