

The following information is provided to aid in troubleshooting any performance related issues or blockages.

The Wireless MAC is labeled on the front of the endpoint to aid in MAC filtering & web filter navigation.

The RP Xpress system uses the following ports to transmit.

Port 80:

Fleet Monitoring Service - 98.173.194.58 secondary

Fleet Monitoring Service - 174.47.232.84 primary

Live Help Support - 198.65.119.0 - 198.65.119.255

Auto Update Server - 70.42.118.242 - primary

Auto Update Server - 70.42.118.243 - secondary

Port 443:

Live Help Support - 198.65.119.0 - 198.65.119.255

Comm Server (LA) - 70.42.118.241

Comm Server (London) - 81.29.92.168

Comm Server (Milwaukee) - 207.67.10.20

Auto Update Server - 70.42.118.242 - primary

Auto Update Server - 70.42.118.243 - secondary

Port 8100 (TCP):

Kaseya - 98.173.194.59 ( Encryption for Man In Middle attacks - 256bit RC4 key - happens at least once a day)

Port 8200 (TCP):

GoToMyPC -

Port 9000-9101 (UDP):

All address with replies allowed

At a minimum, Comm Servers

Robot.exe - 70.42.118.241

Robot.exe - 207.67.10.20

Robot.exe - 81.29.92.168

Port 9901 (UDP):

Port Triggering - 70.42.118.241

Port Triggering - 216.52.131.1



The RP-Xpress™, is designed for portability and flexibility enabling specialist telemedicine consults to take place anywhere across the healthcare continuum.

This lightweight, durable device can be used in a variety of configurations including mounted to a fixed location, placed on a table, or carried to the patient bedside as a handheld device.

Designed for healthcare:

- FDA-cleared for connection to diagnostic medical devices
- Enables Active Patient Monitoring for remote consultation
- 802.11 WiFi enabled
- Portable, durable and easy to use
- Dual audio modes to enable team or private communications
- Remote physician controlled, medical grade P-T-Z camera
- Fully interoperable with InTouch Health's complete suite of telemedicine devices

System Specs:

Intel Atom D510 @ 1.66 Ghz (4 Cores)

2 Gigabytes DDR 3 Ram

20 Gigabyte SSD Hard Drive

Intel 3150 Integrated Graphic Display

Realtec HD Audio

Intel 6300 AGN Wireless Network Adapter

Information: [http://www.intouchhealth.com/products\\_rpxpress.html](http://www.intouchhealth.com/products_rpxpress.html)

