Polycom Traversal Summary

In order for remote systems to communicate with our end points, the network firewall in your site may have to be configured to allow video traffic. This can be handled in a couple of was described below. Thank you for your support.

1. Setup the room system / device in a De Militarized Zone (DMZ).
2. Open firewall ports to allow incoming and outgoing video traffic.
3. Use the sites Video Border Proxy (VBP) if they have one.

Also note any QOS or bandwidth throttling that happens on the network. h.323 can be used at most speeds but is most effective at 512k. Also note some I.S.P.s natively block and/or throttle h.323 traffic.

Ports that need to be open for Option #2

TCP: 1720, 3230-3243
UDP: 3230-3285