THE CHILDREN'S MERCY HOSPITAL
ADMINISTRATIVE POLICY

TITLE: Nondiscrimination Policy (formerly Admissions Nondiscrimination Policy)
EFFECTIVE: 07/2010
REVISION DATE: 05/2013, 06/2016
REVIEWED WITH NO CHANGES:
RETIRED:

PURPOSE:
To define the Nondiscrimination policy for The Children’s Mercy Hospital (“Hospital”) for services and medical care rendered.

LOCATION/SCOPE: Children’s Mercy and all of its affiliates

DEPARTMENT RESPONSIBLE FOR POLICY MANAGEMENT & EXECUTION:

POLICY STATEMENT:

I. NONDISCRIMINATION OF SERVICES & MEDICAL CARE

A. As a recipient of Federal financial assistance, the Hospital does not exclude, deny benefits to, or otherwise discriminate against any person on the basis of race, color, national origin, disability, age, sexual orientation, or gender identity, in admission to, participation in, or receipt of the services and benefits under any of its programs and activities.

B. This statement is in accordance with the provisions of Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, and Regulations of the U.S. Department of Health and Human Services issued pursuant to these statutes at Title 45 Code of Federal Regulations Parts 80, 84, and 91.

C. As a pediatric service provider, the Hospital’s mission and vision qualifications are in the provision of care for pediatric patients.

D. Financial assistance is available to all eligible Responsible Parties who cannot satisfy their Financial Responsibility for medical services billed by The Children's Mercy Hospital ("Hospital").

E. In case of questions or to report concerns of discrimination, please contact:

Patient Advocate, Children’s Mercy Hospital (816) 234-3119
Patient Advocate, Children’s Mercy Kansas (913) 696-8872
Email: PatientAdvocate@cmh.edu
DEFINITIONS:

REQUESTS FOR DEVIATION FROM POLICY: Requests for deviation from this policy will be directed to the Administrative Council Sponsor for this policy

RELATED POLICIES:
Financial Assistance Policy
Medical Staff Rules and Regulations
Equal Opportunity Employment Policy
Home Care Admissions/Nondiscrimination Policy
Patient Rights and Responsibilities Policy

RELATED FORMS:

REFERENCES:
Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973
Age Discrimination Act of 1975
U.S. Department of Health and Human Services, Title 45 Code of Federal Regulations 80, 84, and 91.

REGULATIONS:

RI 01.01.01 EP 29: The hospital prohibits discrimination based on age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation, and gender identity or expression.

28 CFR 35.102-35.104 ADA Section 504 of the Rehabilitation Act of 1973

42 CFR 482 Conditions of Participation, Visitation Rights for All Patients

KEYWORD SEARCH: discrimination, nondiscrimination, rights

POLICY CONTENT OWNER:
Gaby Flores, Director, Office of Equity & Diversity

ADMINISTRATIVE COUNCIL SPONSOR:
Karen Cox, Executive Vice President/Chief Operating Officer

REVIEWED BY:
Lacey Bergerhofer, MSN, RN-BC – Manager, Clinical Informatics and Practice
Mikki Massey, MHA, CHC – Privacy Officer
Gabriela Flores, BA, MSM, Director, Office of Equity and Diversity
Heather Brungardt, MSW, LCSW, LMSW, Senior Director, Social Work and Care Coordination
REVIEW PERIOD:
3 years

COMMITTEE REVIEW & APPROVAL:

Medical Staff Executive Committee:

Administrative Council:

FINAL APPROVAL:

Kathy Perryman, MD  
Medical Staff President

Randall L. O’Donnell, Ph.D. 
President/Chief Executive Officer

7/6/16  
Date

7/8/2016  
Date