

**THE CHILDREN'S MERCY HOSPITAL
PSYCHOSOCIAL DIVISION MANUAL**

TITLE: Nondiscrimination of Services and Medical Care Policy

EFFECTIVE: 07/2010

REVISION DATE: 05/2013, 06/2016, 09/2019

REVIEWED WITH NO CHANGES:

RETIRED:

PURPOSE: To define the Nondiscrimination policy for The Children's Mercy Hospital ("Hospital") for services and medical care rendered.

LOCATION/SCOPE: Children's Mercy and all of its affiliates

DEPARTMENT RESPONSIBLE FOR POLICY MANAGEMENT & EXECUTION:
Psychosocial Division

POLICY STATEMENT:

I. NONDISCRIMINATION OF SERVICES AND MEDICAL CARE

- A. As a recipient of federal financial assistance, the Hospital does not exclude, deny benefits to, or otherwise discriminate against any person based on race, color, national origin, disability, sexual orientation, or gender identity, or other basis protected by law, in admission to, participation in, or receipt of the services and benefits under any of its programs and activities. Because Hospital is a pediatric facility, the patient population is generally under age 18.
- B. This policy is intended to comply with the provisions of Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, and Regulations of the U.S. Department of Health and Human Services issued pursuant to these statutes at Title 45 Code of Federal Regulations Parts 80, 84, and 91.
- C. As a pediatric service provider, the Hospital's mission and vision are focused on the provision of care for pediatric patients while providing medical care to certain adult populations.
- D. Financial assistance is available to all eligible Responsible Parties who cannot satisfy their Financial Responsibility for medical services billed by The Children's Mercy Hospital ("Hospital").
- E. In case of questions or to report concerns of discrimination related to patient services and medical care, please contact:

Patient Advocate, Children's Mercy Hospital (816) 234-3119
Patient Advocate, Children's Mercy Kansas (913) 696-8872
Email: PatientAdvocate@cmh.edu

DEFINITIONS:

RELATED POLICIES:

[Equal Opportunity Employment Policy](#)

[Financial Assistance Policy](#)

[General Rules and Regulations of the Medical Staff](#)

[Home Care Admissions/Nondiscrimination Policy](#)

[Patient Rights and Responsibilities Policy](#)

[Scope of Services Children's Mercy Hospital in Missouri](#)

[Scope of Services Children's Mercy Hospital in Kansas](#)

RELATED FORMS:

REFERENCES:

Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973

Age Discrimination Act of 1975

U.S. Department of Health and Human Services, Title 45 Code of Federal Regulations 80, 84, and 91.

REGULATIONS:

RI 01.01.01 EP 29: The hospital prohibits discrimination based on age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation, and gender identity or expression.

28 CFR 35.102-35.104 ADA Section 504 of the Rehabilitation Act of 1973

42 CFR 482 Conditions of Participation, Visitation Rights for All Patients

KEYWORD SEARCH: discrimination, nondiscrimination, rights

POLICY CONTENT OWNER:

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REVIEWED BY:

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REVIEW PERIOD:

3 year

FINAL APPROVAL:

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Date