

Jiunge na Miadi ya KidCare Anywhere



- Dakika 15 kabla ya miadi yako ya matibabu kwa mtandao, bonyeza kiungo kilichotumwa kwako kwa ujumbe wa maandishi au barua pepe.**
 - Mtu 1 pekee ndiye anayeweza kuunganisha kwenye ziara kwa kutumia kiungo hiki. Mto huduma anaweza kumkaribisha mtu mwingine mara baada ya ziara kuanza.**

The image shows two side-by-side screenshots of email invitations from KidCare Anywhere. Both emails are from Children's Mercy and have a purple oval highlighting the URL at the top.

Email 1 (Left):

You have been sent the following Children's Mercy KidCare Anywhere invitation which will allow you to attend an online session with your Provider. // Se le envió la siguiente invitación de Children's Mercy KidCare Anywhere que le permitirá asistir a una sesión en línea con su Proveedor.

ENTER WAITING ROOM

When: Thursday, February 17, 2022.
Time: 12:25 PM CST
Service: [REDACTED]
Patient: [REDACTED]

Or you can copy this link into a compatible browser
<https://patient.visitnow.org/start/692ceb6534f3c48945d891885b8802a2598615b4>
You could check supported browsers here.

THIS LINK CAN ONLY BE USED BY ONE USER/PARENT and should not be shared. // Tenga en cuenta que este enlace solo se puede utilizar una vez y no se debe compartir.

O puede copiar este enlace en un navegador compatible
En este momento, requerimos la última versión de Chrome o Firefox.

You will receive an additional email from CMH to complete the necessary forms prior to your visit. The patient must be present for visit.

-Children's Mercy

Email 2 (Right):

<https://patient.visitnow.org/a/HPiRvkmi> You have been sent the following Children's Mercy KidCare Anywhere invitation which will allow you to attend an online session with your Provider in the [REDACTED] department. This visit is for [REDACTED] on Thursday, February 17, 2022 12:25 pm CST.

THIS LINK CAN ONLY BE USED BY ONE USER/PARENT and should not be shared. Patient must be present for visit.

Se le envió la siguiente invitación de Children's Mercy KidCare Anywhere que le permitirá asistir a una sesión en línea con su Proveedor en el departamento de [REDACTED]. Esta visita es para [REDACTED] el Thursday, February 17, 2022 12:25 pm CST.

- Ikiwa bado haujapakua programu ya KidCare Anywhere, bofya Download App na fuata maelekezo ya kupakua.**

- Ikiwa tayari umepakua programu, bofya Open App.**



Jiunge na Miadi ya KidCare Anywhere



Inapakua Programu ya KidCare Anywhere

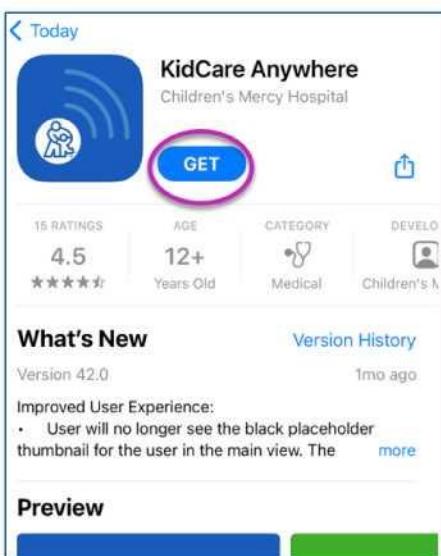


Welcome

Your virtual care appointment is best experienced using the app

Download App

Already have the App? Open App



What's New

Version 42.0

Version History

Improved User Experience:
• User will no longer see the black placeholder thumbnail for the user in the main view. The [more](#)

Preview

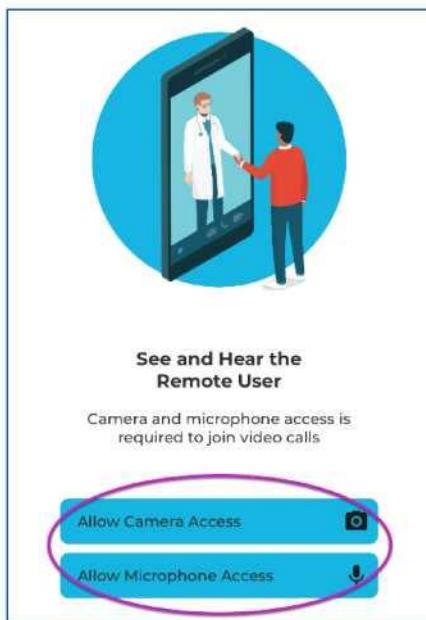


<https://patient.visitnow.org/a/HPIRvkmi> You have been sent the following Children's Mercy KidCare Anywhere invitation which will allow you to attend an online session with your Provider in the department.

Bofya kitufe cha
Download App.

Bofya GET kwenye stoo
ya programu ili kupakua
programu ya Children's
Mercy KidCare
Anywhere.

Baada ya kupakua
programu, rudi
kwenye ujumbe wako wa
maandishi au barua
pepe na bofya kiungo
cha miadi.

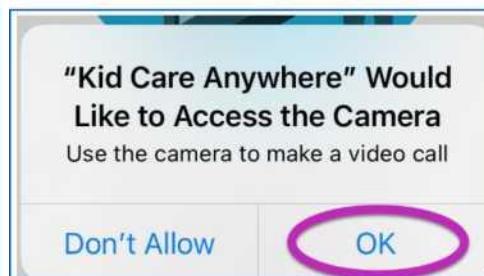


See and Hear the
Remote User

Camera and microphone access is required to join video calls

Allow Camera Access

Allow Microphone Access



Programu itaomba kufikia
maikrofoni na kamera.
Bofya kila kitufe na ubofye
OK.

Fuata kiibukizi
mpaka utakapofikia skrini
ya Check In.

Jiunge na Miadi ya KidCare Anywhere



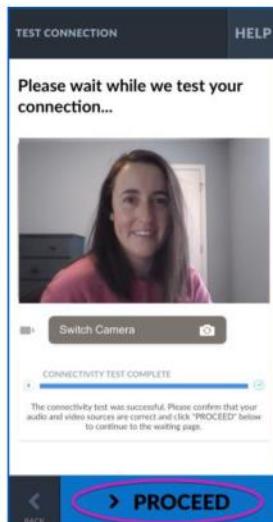
3. Bofya Check In.



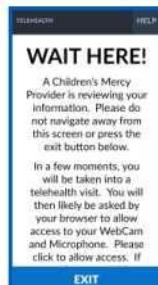
4. Pitia taarifa za mtoto wako na kisha ubofye Confirm.



5. Programu itajaribu muunganisho wa intaneti yako na kamera. Unapaswa kujiona kwenye skrini. Bofya Proceed pindi unapomaliza jaribio.

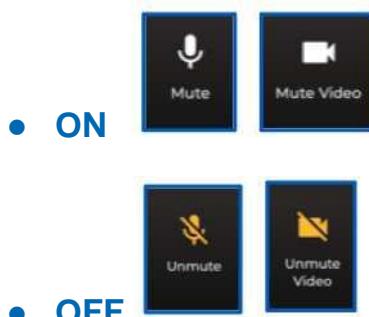


6. Utawekwa kwenye chumba cha kusubiria mtandaoni. Mto huduma atajiunga wakati wa ziara yako baada ya kukagua maelezo yako.
 - **USIPUNGUZE** au kuondoka kwenye programu hadi baada ya ziara yako kukamilika.



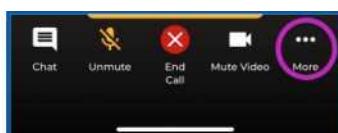
MAELEKEZO YA WAKATI UNAPIGA SIMU

- **Kamera na Maikrofoni**
 - Hakikisha kuwa kamera na maikrofoni zimewashwa. Bofya kitufe ili kuwashwa na kuzima.

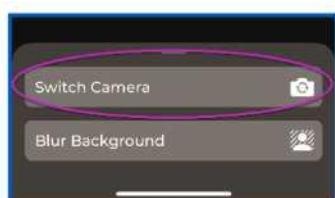


- Kubadili kwenda kwenye kamera yako ya mbele.

1. Bofya vinukta 3 juu ya skrini wakati wa ziara.



2. Bofya Switch Camera.



Jiunge na Miadi ya KidCare Anywhere



- Unaweza kutuma ujumbe wa mazungumzo kwa mtoa huduma wako wakati wa ziara hiyo. Bofya kitufe cha Chat ili kufungua mazungumzo.
 - Andika ujumbe wako na bofya Send.



- Kumaliza ziara, bofya kitufe cha End Call.
 - Ukitaka simu kabla ya kumaliza, unaweza kubofya kiungo kutoka kwenye barua pepe yako au ujumbe wa maandishi na uingie tena. Hii inafanya kazi ndani ya dakika 5 pekee baada ya kumaliza ziara.



Utatuzi wa shida

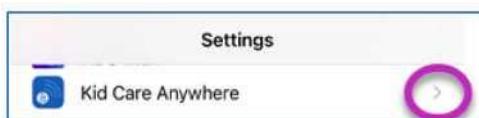
- Nina matatizo ya kamera au maikrofoni.

Ikiwa programu KidCare Anywhere imepakuliwa, fuata maelezo haya ili kufikia mipangilio ya vibali ya mikrofoni na kamera.

1. Fungua Settings.



2. Tembeza chini kwenye mipangilio ya programu na ubofye KidCare Anywhere.

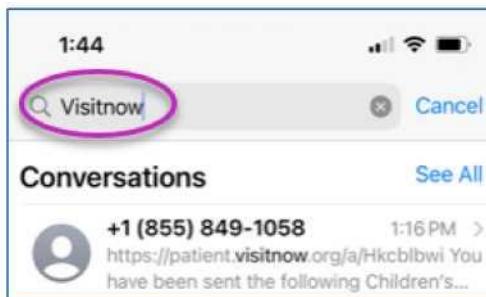


3. Hakikisha kuwa swichi zilizo karibu na Microphone na Camera zimewashwa.



Sijaweza kupata kiungo cha ziara yangu.

- **Kiungo kimetumwa kwako kwa na simu mara nyingi kabla ya muda wa ziara yako.**
 - Saa 24 kabla
 - Dakika 15 kabla
- Mtu 1 pekee ndiye anayeweza kuunganisha kwenye ziara kwa kutumia kiungo hiki. Mto huduma anaweza kualika mtu mwingine mara tu ziara inapoanza.
- **Tafuta “Visitnow” kwenye ujumbe wako wa maandishi au barua pepe**
 - Hakikisha kuwa umeangalia folda zako za barua pepe Takataka au Taka



Kwa usaidizi wa kiufundi, piga simu (816) 302-7895

Ili kupanga upya miadi yako, piga simu (816) 234-3700