

Scheduling an Appointment at the Children's Mercy Pain Clinic

Below are the steps for scheduling an appointment with the Pain Clinic.

1



Your doctor must send a referral to the Children's Mercy Scheduling Center.

2

The Children's Mercy Scheduling Center will call you to confirm your email address

3



We will send a message to your email with surveys that you must complete.

- If your child is under 12 years old, you will get 1 survey to complete.
- If your child is 12 years old or older, you will get 1 survey to complete and your child will get 1 survey to complete on their own.
- You must answer all the questions and complete the survey.
- You must click "submit".

4



We will contact your child's doctor to get your child's medical records.

5



When your surveys are complete and we have your child's medical records, we will call you and schedule an appointment.

6



You will get an email reminder 30 days before your child's appointment.

- If you need to cancel or reschedule your appointment, please tell us right away.
- If you have a change in contact information, contact the clinic to update your information or reminders won't be sent.

7



We will text or email you an electronic health form to complete 3 days before to your child's appointment.

8



We will call you a few days before your appointment. We will talk with you about medication and family history and help prepare your family for your appointment. This is a great time to ask us any questions you still have about your child's appointment.