

# Reference Guide

## Request a Consultation

- Visit [childrensmercy.org/providers](http://childrensmercy.org/providers) and select a specialty.
- For assistance with referrals, call the Contact Center at **(816) 234-3700** or **(800) 800-7300**  
 7:30 a.m. to 9 p.m., M-F  
 8 a.m. to 4:30 p.m., Sat.

## Transports, Admissions, Speak to a Specialist

**Call (800) GO MERCY | (800) 466-3729**

- A triage physician is available for questions  
 7 a.m. to 7 p.m., M-F.
- Subspecialist phone consultation available 24/7.

## Outpatient Laboratory

Location	Phone
Adele Hall	(816) 234-1530
CMH Kansas	(913) 696-8210
Broadway	(816) 960-8460
East	(816) 478-5211
Northland	(816) 413-2520

## Imaging Services

Location	Phone	Centralized Scheduling	Centralized Fax
Adele Hall	(816) 234-3270	(816) 234-3272	(816) 802-1422
CMH Kansas	(913) 696-8180		
Broadway	(816) 960-8450		
East	(816) 478-5227		
Northland	(816) 413-2518		

## Emergency Departments

Location	Phone	Fax
Adele Hall	(816) 234-3430	(816) 234-3421
CMH Kansas	(913) 696-8274	(913) 264-9972

## Urgent Care Centers (noon to 10 p.m. daily)

Location	Phone	Fax
Blue Valley	(913) 717-4702	(913) 717-4791
East	(816) 478-5244	(816) 478-5294
Northland	(816) 413-2526	(816) 413-2650

## Important Contacts

**Provider Portal [childrensmercy.org/providers](http://childrensmercy.org/providers)**

Children's Mercy Adele Hall Campus Operator	(816) 234-3000	24/7
Contact Center (Centralized Scheduling)	(816) 234-3700 or (800) 800-7300 (816) 855-1776 Fax	7:30 a.m. to 9 p.m., M-F 8 a.m. to 4:30 p.m., Sat.
Health Information Management (Medical Records)	(816) 234-3455 (816) 701-4034 Fax	8 a.m. to 5 p.m., M-F
Home Care	(816) 701-4300 MO (913) 696-5040 KS	8 a.m. to 5 p.m., M-F
My Patient Connections	Provider Help/Training: (816) 234-9300 New Account Setup: (816) 302-8132 email: <a href="mailto:mpc@cmh.edu">mpc@cmh.edu</a>	7 a.m. to 7 p.m. Daily
Patient Advocate	(816) 234-3119	8 a.m. to 4:30 p.m., M-F
Patient Financial Services	(816) 701-5100 <a href="http://choosechildrensmercy.org">choosechildrensmercy.org</a>	8:30 a.m. to 4:30 p.m., M-F (closed Noon to 1 p.m. for lunch)

## To Refer for Consultation:

- Go to [childrensmercy.org/providers](https://childrensmercy.org/providers) and select **Request a Consultation**.
  - Select a specialty.
  - Follow the instructions to request a consultation.
- The Children’s Mercy Contact Center will call the patient within 48 hours to schedule.
- For assistance with referrals for consultation, call the Contact Center at **(816) 234-3700** or **(800) 800-7300**.

## Referral Tips:

- Families can call (816) 234-3700 or (800) 800-7300 to follow up on a referral for consultation after three days.
- For assistance coordinating several clinic appointments on the same day, call (816) 234-3700 or (800) 800-7300 and ask for the Provider Resource Nurse.
- Scheduled and requested appointment status can be found in reports available in My Patient Connections. For help, call (816) 234-9300.

Specialty	Location*							
	Missouri				Kansas			
	Adele Hall (KCMO)	Broadway	Northland	East	CMH Kansas	College Blvd	Blue Valley	Olathe (Follow-up appts only)
<b>Adolescent Specialty Clinic</b> (816) 960-4152		✓	✓					
<b>Allergy, Asthma &amp; Immunology</b> (816) 960-8900		✓	✓		✓			
<b>Beacon Program</b> (816) 960-8040		✓						
<b>Dental</b> (816) 234-3257	✓							
<b>Dermatology</b> (816) 960-4051		✓	✓		✓			
<b>Developmental &amp; Behavioral Sciences</b> (816) 234-3674	✓		✓			✓		✓
<b>Eating Disorders Center</b> (913) 696-5070						✓		
<b>Endocrinology &amp; Diabetes</b> (816) 960-8803		✓	✓	✓		✓		✓
<b>ENT (Otolaryngology)</b> (816) 234-3040	✓		✓	✓	✓			
<b>Feeding Services</b> (816) 302-3333	✓					✓		
<b>Fetal Health Center/Perinatal Clinic</b> (816) 234-9930	✓							✓
<b>Gastroenterology</b> (816) 234-3066 (816) 983-6975 Abdominal Pain Clinic (816) 760-8853 Ready, Set, Grow Clinic	✓		✓	✓	✓			✓
<b>Genetics</b> (816) 234-3771	✓							
<b>Gynecology</b> (816) 234-3199	✓			✓				
<b>Healthy Lifestyles</b> (816) 960-2852 Weight Management Clinic (816) 234-9231 Special Needs Weight Mgmt Clinic		✓	✓			✓		
<b>Hearing and Speech</b> (816) 960-4001	✓	✓	✓	✓		✓		
<b>Heart Center</b> (816) 234-3880	✓		✓	✓		✓		
<b>Hematology/Oncology/BMT</b> (816) 302-6808	✓							

\* Subspecialty clinics within a specialty may not be available at all locations.

Location\*

Specialty	Missouri				Kansas			
	Adele Hall (KCMO)	Broadway	Northland	East	CMH Kansas	College Blvd	Blue Valley	Olathe (Follow-up appts only)
<b>Infectious Diseases</b> (816) 983-6325	✓							
<b>Multidisciplinary Clinics</b> <b>Burn Clinic</b> (816) 234-3520	✓							
<b>Down Syndrome Clinic</b> (816) 960-2856	✓					✓		
<b>Nephrology</b> (816) 234-3030	✓		✓		✓			
<b>Neuroscience</b> (816) 234-3490 Neurology Clinic (913) 696-8950 Epilepsy Clinic (816) 234-3092 Neurophysiology Clinic	✓		✓	✓	✓			✓
<b>Neurosurgery</b> (816) 983-6739	✓			✓	✓			
<b>Nutrition</b> (816) 234-3468	✓		✓	✓		✓		
<b>Ophthalmology</b> (816) 960-8000		✓	✓		✓			
<b>Orthopaedic Surgery</b> (816) 234-3075	✓		✓	✓	✓			
<b>Pain Management</b> (816) 983-6750	✓							
<b>Physical Therapy/Occupational Therapy</b> (816) 234-3380 Adele Hall (913) 696-5010 College Blvd (816) 234-3380 Northland (913) 717-4750 Sports Rehab at Blue Valley	✓		✓			✓	✓	
<b>Plastic Surgery</b> (816) 234-3020	✓		✓		✓		✓	
<b>Pulmonology/Sleep Medicine</b> (816) 983-6490	✓		✓	✓		✓		
<b>Rehabilitation Medicine</b> (816) 234-3970 Brachial Plexus Clinic EMG/Electromyography Clinic Limb Differences/Amputee Clinic Mild Traumatic Brain Injury Clinic Muscle and Nerve Clinic Seating Clinic (Wheelchair) Spasticity Clinic Spinal Differences Clinic Torticollis Clinic	✓		✓	✓		✓		
<b>Rheumatology</b> (816) 234-1666	✓			✓		✓		
<b>SCAN (Safety, Care and Nurturing) Clinic</b> (816) 234-3424	✓					✓		
<b>Special Care (Neonatology) Clinics</b> (816) 234-3791	✓							
<b>Sports Medicine</b> (816) 701-HURT (4878)	✓		✓	✓	✓		✓	
<b>Surgery</b> (816) 234-3199	✓		✓	✓	✓			
<b>Urology</b> (816) 234-3199	✓		✓	✓	✓			

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# Children's Mercy Kansas City Locations

**Children's Mercy  
Adele Hall Campus**  
2401 Gillham Road  
Kansas City, MO 64108  
(816) 234-3490

**Children's Mercy  
Broadway**  
3101 Broadway  
Kansas City, MO 64111  
(816) 960-3080

**Children's Mercy  
East**  
20300 East Valley View Parkway  
Independence, MO 64057  
(816) 478-5200

**Children's Mercy  
Northland**  
501 NW Barry Road  
Kansas City, MO 64155  
(816) 413-2500

**Children's Mercy  
Hospital Kansas**  
5808 West 110th  
Overland Park, KS 66211  
(913) 696-8000

**Children's Mercy  
College Boulevard**  
5520 College Blvd.  
Overland Park, KS 66211  
(913) 696-5850

**Children's Mercy  
Blue Valley**  
6750 West 135<sup>th</sup> Street  
Overland Park, KS 66223  
(913) 717-4700

**Children's Mercy  
Olathe**  
20333 W 151<sup>st</sup> Street, Ste. 402  
Olathe, KS 66223  
(913) 264-0000

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## Physician Services

**Michelle McMillan**  
Director  
Cell: (816) 260-1997  
Office: (816) 234-1641  
mcmillan@cmh.edu

**Susie Wolf**  
Manager  
Cell: (913) 972-3529  
Office: (816) 701-4493  
scwolf@cmh.edu

**Nancy J. Baker**  
Administrative Assistant  
(816) 234-1642  
njbaker@cmh.edu

**Jillian Dougherty**  
Physician Services Specialist  
Cell: (816) 810-9190  
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jfdougherty@cmh.edu

**Ramona L. Lindsey, RN**  
Physician Services Representative  
Cell: (816) 517-5477  
Office: (816) 701-4072  
rlindsey@cmh.edu

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## Medical Staff Leadership

**Charles C. Roberts, MD**  
Executive Medical Director  
Executive Vice President  
Schellhorn Family Endowed Chair in Medical Administration  
Professor of Pediatrics  
University of Missouri-Kansas City  
School of Medicine

**Douglas Blowey, MD**  
Medical Director  
Children's Mercy Hospital Kansas,  
Integrated Care Solutions, Physician Services  
Associate Professor of Pediatrics and Pharmacology  
University of Missouri-Kansas City  
School of Medicine

**Michael Artman, MD**  
Pediatrician-in-Chief  
Executive Director of Research Strategy and Implementation  
Children's Mercy Kansas City  
Joyce C. Hall Eminent Scholar in Pediatrics  
Chairman, Department of Pediatrics  
University of Missouri-Kansas City  
School of Medicine  
Kansas University School of Medicine

**Shawn St. Peter, MD**  
Surgeon-in-Chief  
Program Director, Pediatric Surgery Fellowship and  
Surgical Scholars Program  
Professor of Surgery  
University of Missouri-Kansas City  
School of Medicine

**Provider Portal: [childrensmercy.org/providers](https://childrensmercy.org/providers)**



# Outreach and Telemedicine Clinics by Location

	Joplin	St. Joseph	Springfield
<b>Specialty</b>			
<b>Adolescent Specialty Clinic</b> (816) 960-4152	TE	TE	
<b>Allergy, Asthma, Immunology</b> (816) 234-3700 or (800) 800-7300	T	T	
<b>Beacon</b> (816) 960-8040	T	T	
<b>Dermatology</b> (816) 960-4051	TE		
<b>Developmental &amp; Behavioral Sciences</b> (816) 234-3674	TE	TE	
<b>Eating Disorder Clinic</b> (913) 696-5070	TE	TE	
<b>Endocrine</b> (888) 563-3070	XE	XE/TE	XE
<b>ENT (Otolaryngology)</b> (816) 234-3040		T	
<b>Gastroenterology</b> (888) 246-1088	XE/TE	XE/TE	
<b>Genetics</b> (816) 234-3771	TE		
<b>GOLDILOKS</b> (formerly known as Individualized Pediatric Therapeutics) (816) 234-3059 or (800) 800-7300	T	T	
<b>Heart Center</b> (888) 550-3880	X	X	
<b>Electrophysiology Clinic</b> (816) 855-1933	X/TE		
<b>Hematology/Oncology</b>			
<b>Hematology/Oncology</b> (800) 236-1713	X		
<b>Hemophilia</b> (816) 302-6869	X		X
<b>Hepatology</b> (816) 234-3066	TE		
<b>Infectious Diseases</b> (816) 983-6325	TE	TE	
<b>Nephrology</b> (800) 276-0985	XE/TE	TE	
<b>Neurology</b>			
<b>Cognitive Behavioral Therapy for Tics (CBIT)</b> (816) 234-3490	T		
<b>Epilepsy</b> (913) 696-8950	TE		
<b>Nutrition</b> (816) 234-3468	T	T	
<b>Orthopaedic Surgery</b> (816) 234-3075	TE	TE	
<b>Plastic Surgery</b> (816) 234-3020	X	T	

**Key:**

**X** = In-person

**XE** = In-person Established

**T** = Telemedicine

**TE** = Telemedicine Established

# Outreach and Telemedicine Clinics by Location



	Joplin	St. Joseph	Springfield
<b>Specialty</b>			
<b>Pulmonology</b>			
<b>Pulmonology</b> (816) 234-3700	T	T	
<b>Cystic Fibrosis</b> (816) 983-6490	XE	T	
<b>Sleep Clinic</b> (816) 234-3700	T	T	
<b>Rehabilitation Medicine</b>			
<b>Brachial Plexus Clinic</b> (816) 234-3791			
<b>Rheumatology</b> (866) 608-1666	TE		
<b>SCAN (Safety, Care and Nurturing) Clinic</b> (816) 234-3424		T	
<b>Surgery</b> (816) 234-3700 or (800) 800-7300	T	T	
<b>Urology</b>			
<b>Urology</b> (816) 234-3199	X/T	T	
<b>Urology DUCK (Dysfunctional Urological Conditions in Kids)</b> (816) 234-3199	T	T	
<b>Weight Management</b>			
<b>Weight Management</b> (816) 234-9231	TE	TE	
<b>PHIT</b> (816) 234-9231	TE	TE	
<b>Special Needs Weight Management</b> (816) 234-9231	TE	TE	
<b>Wound Clinic</b> (816) 234-3000, ext. 19023	TE	TE	

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# Outreach and Telemedicine Clinics by Location



	Wichita	Garden City	Great Bend	Junction City	Parsons	Pittsburg	Salina
<b>Specialty</b>							
<b>Adolescent Specialty Clinic</b> (816) 960-4152	TE						
<b>Allergy, Asthma, Immunology</b> (816) 234-3700 or (800) 800-7300	T						
<b>Beacon</b> (816) 960-8040	T						
<b>Dermatology</b> (816) 960-4051	TE						
<b>Developmental &amp; Behavioral Sciences</b> (816) 234-3674	TE						
<b>Eating Disorder Clinic</b> (913) 696-5070	TE						
<b>Endocrine</b> (888) 563-3070	X		XE	XE	XE	XE	
<b>Gastroenterology</b> (888) 246-1088	XE/TE						X
<b>GOLDILOKS</b> (formerly known as Individualized Pediatric Therapeutics) (816) 234-3059	T						X
<b>Heart Center</b>							
<b>Cardiology</b> (816) 234-3700 or (800) 800-7300	X	X	X	X			
<b>Electrophysiology Clinic</b> (816) 855-1933	X/TE						
<b>Exercise Lab</b> (316) 500-8929	X						
<b>Preventive Cardiology</b> (816) 802-1143	X						
<b>Hemophilia (Hematology/Oncology)</b> (816) 302-6869, option 2	X						
<b>Hepatology</b> (816) 234-3066	TE						
<b>Infectious Diseases</b> (816) 983-6325	TE						
<b>Metabolic Genetics</b> (800) 800-7300	TE						
<b>Nephrology</b> (816) 234-3700 or (800) 800-7300	X/T						
<b>Neurology</b>							
<b>Cognitive Behavioral Therapy for Tics (CBIT)</b> (816) 234-3490	T						
<b>Epilepsy</b> (913) 696-8950	TE						

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# Outreach and Telemedicine Clinics by Location

	Wichita	Garden City	Great Bend	Junction City	Parsons	Pittsburg	Salina
<b>Specialty</b>							
<b>Neurosurgery</b> (816) 983-6739	X						
<b>Nutrition</b> (816) 234-3468	T						
<b>Orthopaedic Surgery</b> (866) 899-6836 for Salina Clinic (816) 855-1974 for Wichita Clinic	TE						X
<b>Plastic Surgery</b> (816) 234-3020	X/T						
<b>Pulmonology</b>							
<b>Pulmonology</b> (816) 234-3700 or (800) 800 7300	T						
<b>Sleep Clinic</b> (816) 234-3700	T						
<b>Rehabilitation Medicine</b>							
<b>Brachial Plexus Clinic</b> (816) 234-3791	TE						
<b>Seating Clinic</b> (316) 634-8724	T						
<b>Rheumatology</b> (816) 234-3686	X/TE						
<b>Surgery</b> (816) 234-3700 or (800) 800-7300	T						
<b>Urology</b> (877) 837-7392	X/T						
<b>Weight Management</b>							
<b>Weight Management</b> (816) 234-9231	TE						
<b>Healthy Lifestyles/PHIT kids</b> (816) 234-9231	TE						
<b>Special Needs Weight Management</b> (816) 234-9231	TE						
<b>Wound Clinic</b> (816) 234-3000, ext. 19023	TE						

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